

Grievance summary — case NW-2026-0184

PREPARED	CASE OFFICER	STATUS
2 April 2026	R. Okonjo	Settled — closed

This summary records the disposition of the grievance filed on 14 January 2026 by a member of the distribution team. It is circulated to the panel only. Identifying details have been removed before circulation in line with the disclosure policy.

COMPLAINANT

[REDACTED]

SETTLEMENT

£ [REDACTED]

The panel accepted the recommendation without amendment. No admission of liability was made by either party. The file is retained for six years and then destroyed.